## Cherokee Nation Health Centers and Hospitals

Three Rivers Health Center Muskogee, Oklahoma 918-781-6500

Cherokee Nation W.W. Hastings Hospital Tahlequah, Oklahoma 918-458-3100

Wilma P. Mankiller Health Center Stilwell, Oklahoma 918-696-8800

Redbird Smith Health Center Sallisaw, Oklahoma 918-775-9150

Sam Hider Health Center Jay, Oklahoma 918-23-4271

> A-Mo Health Center Salina, Oklahoma 918-434-8500

Will Rogers Health Center Nowata, Oklahoma 918-273-7500

## Health Services

CHEROKEE NATION®

P.O. Box 948 Tahlequah, OK 74465-0948 918- 453-5000 www.cherokee.org

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## Health Services

Transportation Information

## Transportation Guidelines

- 1. Transportation is reserved for clients with the greatest need on a first-come, first-served basis.
- 2. Transportation is not provided on weekends, Cherokee Nation holidays or in hazardous weather conditions.
- 3. Transportation will not be provided for emergency situations. In case of an emergency, please call 911.
- 4. If possible, please let the CHR/Van Driver know the day you make the appointment you will need a ride. A notice of at least two (2) weeks is recommended.
- 5. Appointments to Tulsa, Muskogee, Claremore or Tahlequah should be made in the morning or early afternoon, if possible.
- 6. You must have a chart at an Indian Health Service/CN Tribal Health facility and reside within the Cherokee Nation's jurisdictional area.
- 7. Transportation must be to a tribal or Indian Health Service facility or to a health care facility that a tribal or Indian Health Service's provider has referred you to.
- 8. If your medical needs can be met locally, you will be asked to utilize the local site.
- 9. Transportation will not be available for procedures or surgeries. We recommend that you have a family member transport you to these appointments.

- 10. All clients will be assessed for transportation needs. If there is a family member in the household who can drive, you will be asked to use him/her as your primary means of transportation. Only clients with no other means of transportation will be served. If you have a car, you must have a health condition that prevents you from driving.
- 11. SoonerRide is available to transport those with SoonerCare or Medicaid at no cost. Their telephone number is 1-877-404-4500.
- 12. All minors, unless emancipated, must be accompanied by an adult.
- 13. Seat belts/car seats are required for all passengers.
- 14. Please call to cancel rides as soon as possible. If you fail to notify us, future services will be reviewed and may be denied for up to 6 months after 2 missed scheduled transports.
- 15. You should be ready 15 minutes before the time of pick up.
- 16. Tobacco, alcohol, illegal drugs and weapons will not be permitted.
- 17. Food or drinks will not be permitted, exceptions being patients with Diabetes.
- 18. We reserve the right to deny transportation services to clients who demonstrate inappropriate behavior. You will receive a written notice if your services have been denied.

If you have a transportation request or a question about our transportation program, please call:

Name:	
Title:	
Phone Number:	